

# Office of the State Coordinator for Health Information Technology Steering Committee

September 8th, 2011



Department of Health and Human Services  
Commissioner's Office  
221 State Street  
11 State House Station  
Augusta, Maine 04333-0011  
Tel. (207) 287-3707  
Fax (207) 287-3003; TTY (800) 606-0213

# AGENDA

- Welcome & Introductions
- Draft Minutes from August 2011 HITSC Mtg
- Program Updates
  - Bangor Beacon Program – Cathy Bruno, EMHS
  - Community College Program – Meagan Landry, KVCC + Paul Richardson, SMCC
  - MPCA
  - HIN – Dev Culver
    - REC
  - MaineCare – Dawn Gallagher
  - IHOC – Joanie Klayman, Muskie School
  - HIX – KarynLee Harrington
  - Home health/hospice plan – Julie Shackley
- Consent Form required under LD 1337 – Jim and HIN
  - Finalized opt-out form and information
  - discussion
- LD 1467 – All Payor Claims Database Workplan - Jim
  - Discussion
- Legal Work Group 2011 – 2012 focus - Jim
  - Definition and responsibilities of a State Designated Health Information
  - Clinical data and regulatory rules
- Behavioral health streamlining reporting burden – jim
  - Goals and workplan
- If time permits - HIT Issues not on the Agenda
- Adjourn



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## Status Report September 5, 2011

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43 Whiting Hill Road  
Bangor, Maine 04412

207.973.7060  
Fax: 207.973.7130

The Bangor Beacon Community (BBC), comprised of 13 Partners and led by EMHS, is working to improve the health of chronically ill people in the Bangor region through sustainable care coordination that is facilitated by health information technology (HIT). More than a dozen additional statewide collaborators are working to ensure that the improved outcomes brought about through BBC learning and health information exchange, are extended throughout the State of Maine. The BBC is supported through a three year, \$12.75 million grant from the Office of the National Coordinator (ONC) for HIT.

### Collaborative Highlights

The Bangor Beacon Community and Quality Counts/Aligning Forces for Quality are co-sponsoring *Care About Your Care* on September 15, 2011 at the Spectacular Event Center in Bangor. The Bangor Beacon Community will be featured during a live broadcast moderated by Dr. O. Kathy Bragdon, RN, care manager at Penobscot Community Health Center's work with patients and use of technology to improve care will be the focus of our segment. The event hopes to increase awareness about what consumers can do to identify and receive better care and will include a health fair, panel discussion and lunch. The public is invited to attend.

Social media has become an active part of the Bangor Beacon Community communications strategy. We have just reached a total of 622 followers on Twitter and have sent more than 2,700 Tweets. You can follow us at [www.twitter.com/BangorBeacon](http://www.twitter.com/BangorBeacon). We have 252 friends on Facebook and frequently post information about our community, patient stories, health information technology, and chronic diseases. Join the discussion at <http://www.facebook.com/pages/Bangor-Beacon-Community/152153526834441>.

### Patient Centered Strategy

**Performance Improvement** – The Bangor Beacon Community reviewed data for chronic obstructive pulmonary disease (COPD) and asthma and is showing improvement at the practice level for many of the Beacon goals, including blood pressure recorded, smoking status documented, and the COPD bundle. Asthma metrics have improved for practice process measures as well.

**Care Management** – Two training sessions were held in July for care managers: Patient Self Management Support for Diabetes and Managing Medications for High Risk Patients. The care managers are identifying, prioritizing, and overcoming barriers; focusing on medication reconciliation across the continuum of care. In September, the Care Manager Forum will learn more about Acadia Hospital's care management model and participate in a focus group discussion to share their experiences as part of the Bangor Beacon Community.

**Home Care** – All sites are enrolling patients. Eligible patients receive in home monitor upon discharge from the hospital that measure blood pressure, weight, and blood sugar levels. The goal is to show the impact telemonitors have on reducing readmissions to the hospital within 30 days.

**Immunizations** – Following the lead of The Acadia Hospital, all Bangor Beacon Community partners will pursue implementing the Joint Commission challenge to have all employees vaccinated during this flu season. Acadia Hospital achieved Gold level status. The 2010 influenza season ended with 56% compliance among patients with one of four chronic conditions such as diabetes, cardio-vascular disease, asthma, and chronic obstructive pulmonary disease.

### Challenges/Opportunities

**Enrollment** – Bangor Beacon Care Managers have enrolled nearly more than 1,050 patients with a goal of 1,500. Research coordinators have enrolled nearly 150 control group patients to date toward a goal of 750. We are actively recruiting patients for the study and enrollment has been extended to September 30, 2011. Please spread the word and have prospective patients call 973-9070 for eligibility.

### Feedback

We value your input, please let us know if we can improve these updates and as always you can find us online at [www.bangorbeaconcommunity.org](http://www.bangorbeaconcommunity.org).

Submitted by Catherine Braxton, Executive Sponsor

### Bangor Beacon Community Partners

EMHS

The Acadia Hospital  
Community Health  
and Counseling

Eastern Maine  
Community College

Eastern Maine  
HomeCare

Eastern Maine  
Medical Center

HealthAdvocate

Maine Primary  
Care Association

Penobscot  
Community  
Health Care

Ross Medical

St. Joseph  
Healthcare

Wellwater Healthcare



Department of Health  
and Human Services

Maine People Living  
Safe, Healthy and Productive Lives

Paul R. LePage, Governor

Mary C. Mayhew, Commissioner

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# MaineCare HIT Initiative Program Status Update

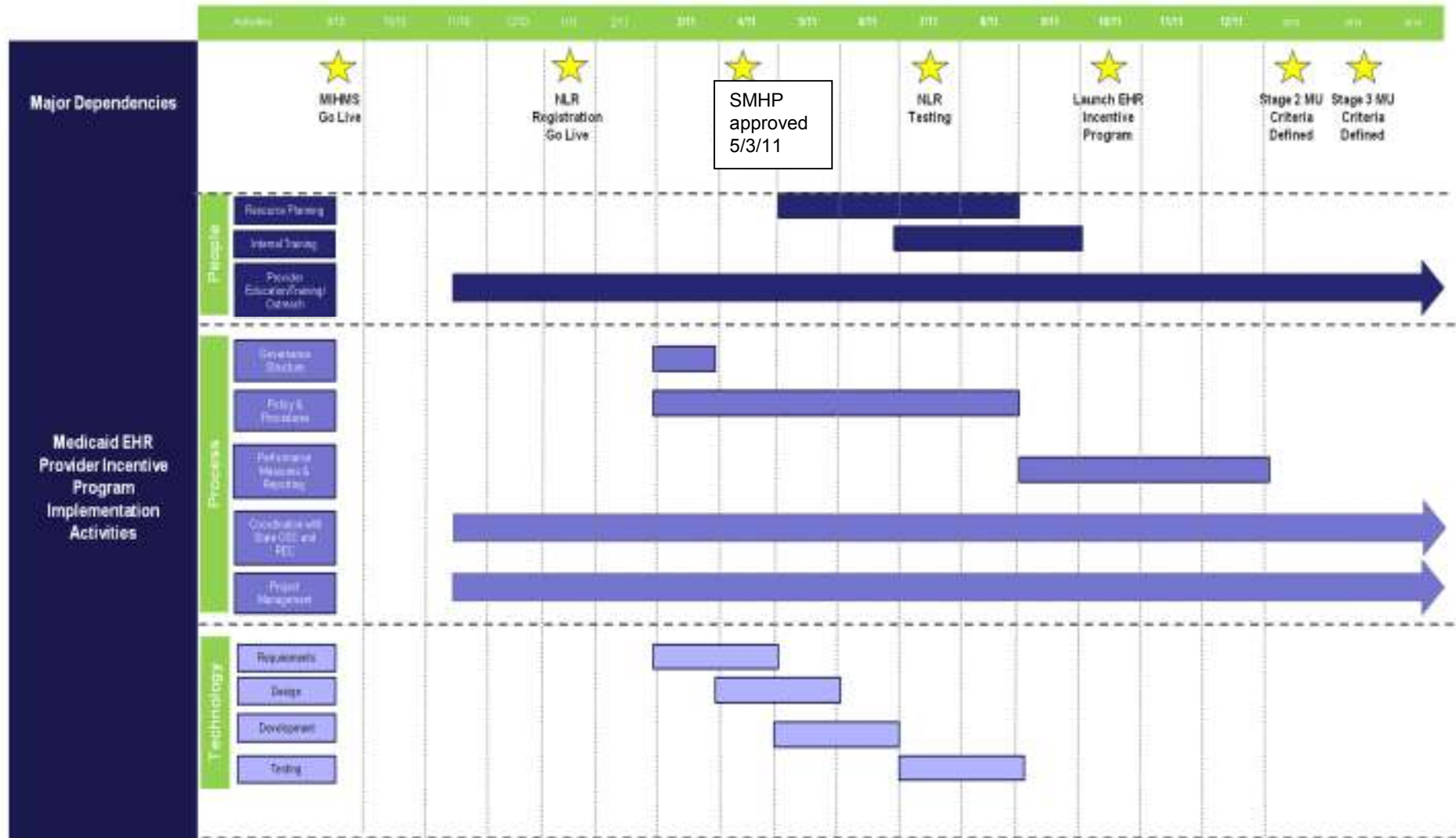
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# MaineCare EHR Incentive Program Implementation Plan



# State of Maine MaineCare Update

## Medicaid HITECH EHR Incentive Program



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# HIT Schedule continues on track

## Go live planned for Monday October 3, 2011



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# Current Projects:

## Testing

- EHR Incentive Application Process
- Feedback from IT with in-depth reports



# Current Projects:

- **Website**
  - Has been updated with the calculation
  - Next week we will have the checklist posted

- Outreach with providers for education of program
- For any practitioner that would like one-on-one assistance we can arrange that by having them contact us at:

[EHRHelpdesk.DHHS@Maine.gov](mailto:EHRHelpdesk.DHHS@Maine.gov)



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# Opt-Out Form Requirements

- Info about HIN including benefits and risks of participation.
- Description of how and where to get more info or contact HIN.
- Opportunity for the patient to opt-out.
- Declaration that patients can't be denied treatment based on provider's or patient's decision not to participate.
- Information about how patients can do the following both on HIN's website and without Internet access:
  - How patients can request a report of who has accessed their HealthInfoNet record and when the access occurred.
  - Opt-out and opt back in if they've previously opted out.



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# Final informational Sheet

Jan-April/Aug-Sept 2011



## Helps your caregivers provide you better, easier, safer care

HealthInfoNet is a secure computer system for doctors, hospitals and other caregivers to share information that can improve your care. HealthInfoNet combines your key medical information from disparate caregivers to create a single electronic patient health record. This system helps participating caregivers quickly access the information they need to make more informed decisions about your care, especially in an emergency. Caregivers already share patient health records through fax, email, and mail when needed for your care. HealthInfoNet makes it easier, faster, and more secure.

### Includes important information about your health

- Your HealthInfoNet record (your "record") includes medicines (prescriptions), allergies, lab and test results, image reports, conditions, diagnoses, or health problems from your participating caregivers.\*
- Your record includes your name, birth date, address, sex, phone number, and social security number (if provided to your caregiver) to make sure your health information is entered into the correct record.

\*Certain mental health, substance abuse, and HIV-related health information is not available in the system. For more information, contact healthinfo@net or visit [www.hinfonet.org](http://www.hinfonet.org)



Using HealthInfoNet, doctors' caregivers can see all the health information in one secure electronic system.

## Helps caregivers work together, make better decisions and reduce mistakes

Some of the benefits of HealthInfoNet may include better coordination between caregivers, fewer medical errors, improved patient safety, better patient health outcomes, fewer repeat tests and procedures, less paperwork, reduced health care costs, and faster reporting of public health threats to the Maine CDC.

### Keeps records private and secure

- HealthInfoNet takes every precaution to keep your records private and secure. Information is encrypted and sent over a private network not connected to the Internet.
- Only caregivers use your information in the system; employers, insurance companies, and government can not. Information that identifies you won't be sold, and your name won't be added to any mailing list.
- The system keeps track of who views your record, what they look at and when. You can request a report of this information by filing out the form at [www.hinfonet.org/audit](http://www.hinfonet.org/audit) or by calling 888-620-4362.
- Of course, no electronic system is completely secure and there is some risk of unauthorized access or misuse of information.

### You can choose not to participate

- Participation is voluntary. If you feel the risks outweigh the benefits, you may choose not to participate ("opt-out"). Your choice to opt-out will not affect your ability to access medical care.
- If you opt-out, HealthInfoNet removes your health information from the system and keeps only your demographic information, such as your name and birth date, to make sure no health information is added.
- Fill out an opt-out form at your participating caregiver's office, complete it securely online at [www.hinfonet.org/optout](http://www.hinfonet.org/optout), or call HealthInfoNet to opt-out by phone or mail.
- If you opt-out, you can later take action to participate again ("opt-in"). Your record will only include information from medical visits that happen after you opt-in. To opt-in, contact us, or go online to [www.hinfonet.org/optin](http://www.hinfonet.org/optin).

126 Presumpscot Street, Box 8, Portland, ME 04103 • 888-620-4362 • 207-641-0290 • [www.hinfonet.org](http://www.hinfonet.org)



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# Final Opt-Out Form



## HealthInfoNet Opt-Out Form

Last updated August, 2011

HealthInfoNet helps your caregivers provide you better, easier, safer care. HealthInfoNet is a secure computer system that combines your key medical information from separate caregivers to create a single electronic health record. This includes information like your medicines, allergies, test results, and health problems. Having access to this information can help your caregivers participating in the system more easily work together, make better decisions about your care, and reduce mistakes, especially in an emergency. Not all of your medical information is included in the system; contact HealthInfoNet at 800-692-4362 to learn more.

HealthInfoNet takes every precaution to keep your records private and secure. Information is encrypted and sent over a private network not connected to the Internet. Information that identifies you will not be sold, and your name will not be added to any mailing list. Only participating caregivers see your information in the system, and it keeps track of who has looked at your record, when, and what they looked at. You can request a report of this information by filing out the form at [www.hinfonet.org/audit](http://www.hinfonet.org/audit) or by contacting us at 800-692-4362. Of course, no electronic system is completely secure and there is some risk of unauthorized access or misuse of information.

You can choose not to participate in HealthInfoNet. Participation is voluntary. If you feel the risks outweigh the benefits, you may choose not to participate ("opt-out"). Your choice to opt-out will not affect your ability to access medical care. If you opt-out, we remove your health information and keep only your demographic information, such as your name and birth date, to make sure no health information is added. If you opt-out, your health information will not be included unless you later take action to participate again ("opt-in"). Your record will only include information from medical visits that happen after you opt-in. To opt-in, call HealthInfoNet at 800-692-4362, or fill out a form online at [www.hinfonet.org/optin](http://www.hinfonet.org/optin).

*This notice is provided as required by Maine State law.*

**If you want your caregivers to share your medical information using HealthInfoNet, or if you have already opted out, no action is needed and you can discard this form.**

### I Choose Not to Participate ("Opt-Out")

If you choose to opt-out, fill out this form and mail to: 125 Presumpscot Street, Box 8, Portland, ME, 04108, complete the same form securely online at [www.hinfonet.org/optout](http://www.hinfonet.org/optout), or call HealthInfoNet to opt-out by phone. You may contact HealthInfoNet at 800-692-4362, 207-541-8290, or [info@hinfonet.org](mailto:info@hinfonet.org).

First Name	Middle Name	Last Name	
Address			
City		State	Zip Code
Date of Birth (Month/Day/Year)	Sex (Male/Female)	Social Security Number*	
<small>*This is optional. However, if provided it can be used to make sure we remove the correct record. It will not be shared.</small>			
Daytime Telephone		Email	
By signing, I understand my health information will be removed and unavailable to caregivers using the system, even in an emergency.			
Signature of Patient or Guardian		Date (Month/Day/Year)	



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PLEASE NOTE: Legislative Information cannot perform research, provide legal advice, or interpret Maine law. For legal assistance, please contact a qualified attorney.

**Resolve, To Evaluate the All-payor Claims Database System for the State**

**Sec. 1 Creation of working group. Resolved:** That the Department of Health and Human Services, referred to in this resolve as "the department," shall establish and convene a working group to evaluate options and actions available to improve the availability of and access to health care data and to examine the all-payor claims database system in the State; and be it further

**Sec. 2 Membership. Resolved:** That the Commissioner of Health and Human Services shall invite 17 persons to participate in the working group, as follows:

1. Two representatives of health insurance carriers;
2. Two representatives of health care providers, one member representing hospitals and one member representing physicians;
3. Two representatives of employers, one member representing a statewide health management coalition and one member representing a statewide chamber of commerce;
4. One representative of consumers;
5. One expert in both state and federal privacy laws;
6. One representative of the Maine Health Data Organization;
7. One representative of the Maine Health Data Processing Center;
8. One representative of Onpoint Health Data;
9. One representative of the Department of Administrative and Financial Services, Office of Information Technology;
10. One representative of HealthInfoNet;
11. One representative of the MaineCare program within the department;
12. One representative of the federal Medicare program;
13. One representative of the Office of the Attorney General; and
14. One representative of the Maine Quality Forum; and be it further

**Sec. 3 Cochairs. Resolved:** That the members of the working group shall select 2 of the members to serve as cochairs; and be it further

**Sec. 4 Evaluation. Resolved:** That the working group shall consider changes to the State's all-payor claims database system to improve the availability of and access to health care data by:

1. Reviewing the current structures of and relationships among the Maine Health Data Organization, the Maine Health Data Processing Center and Onpoint Health Data in order to evaluate the timeliness and effectiveness of the data received;

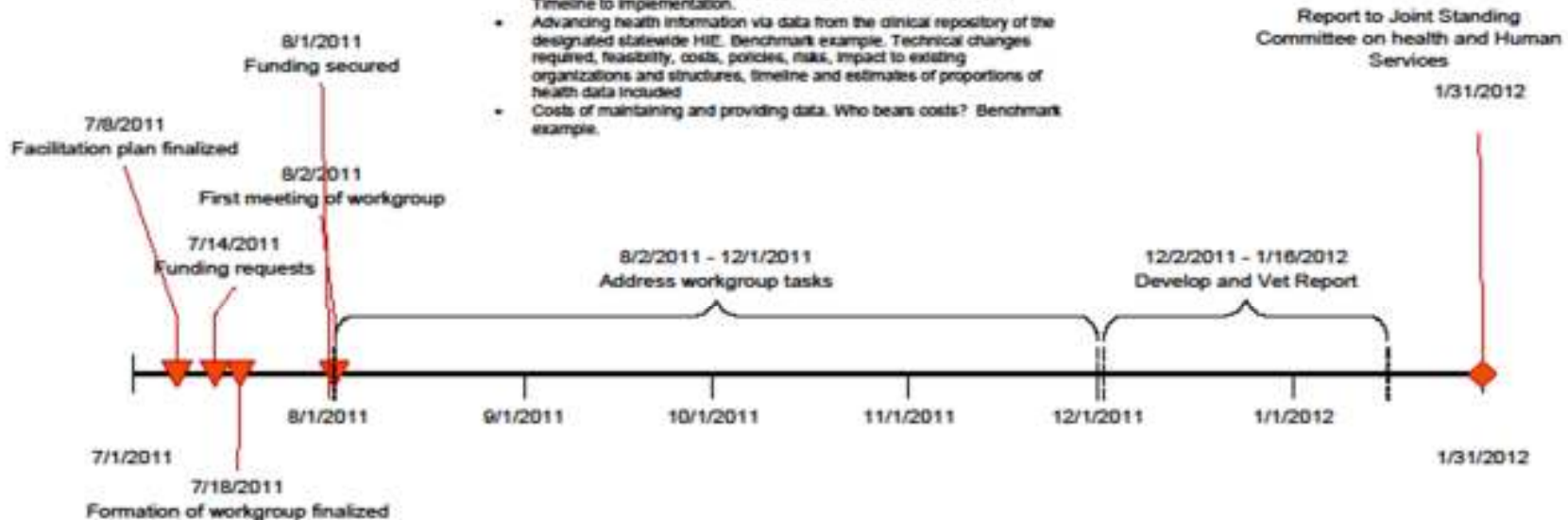
Health Data Workgroup  
DRAFT Outline

Goal

Provide recommendations to the Joint Standing Committee on HHS to can inform legislative decision making related to changes affecting policy, organizational structure and technical infrastructure related to Maine's health data resources

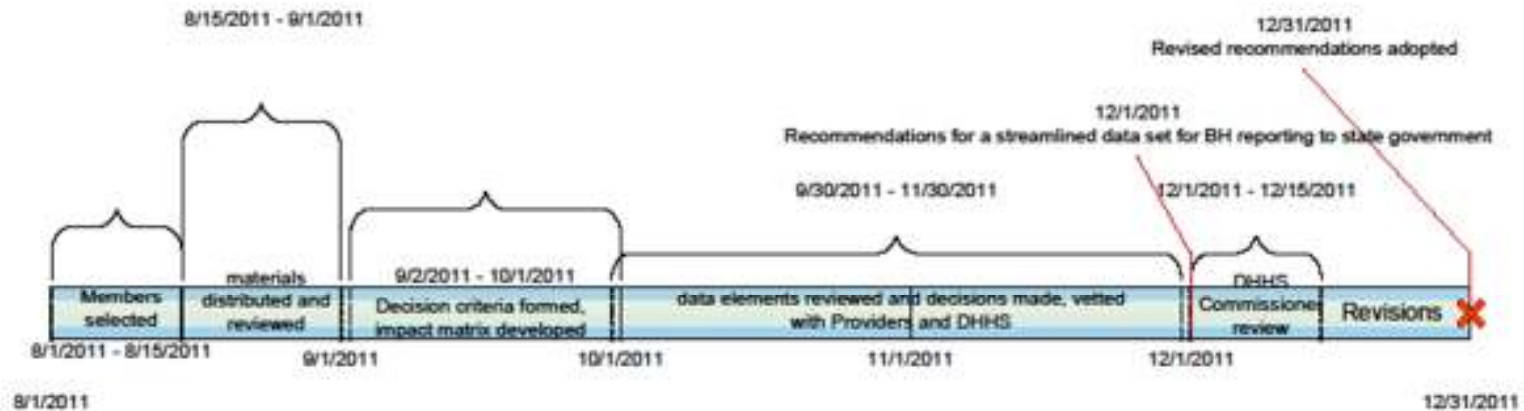
Tasks

- Identify and agree to benchmarks that will serve as standards for comparison
- Review current structures of and relationships among MHDO, OPC, and Onpoint and evaluate the timeliness and effectiveness of data received and output and compare against benchmarks.
- Review current use of data against expressed needs. Identify gaps in policy and structures. Compare with benchmarks. Review against known reports. Recommend steps to improve with timeline, order and prioritize, costs to achieve.
- Policy and legal review of release of PHI for non-treatment uses. Benchmark examples. Sample policy changes to achieve. Protection and security issues that need to be addressed. Costs of changes. Timeline to implementation.
- Advancing health information via data from the clinical repository of the designated statewide HIE. Benchmark example. Technical changes required, feasibility, costs, policies, risks, impact to existing organizations and structures, timeline and estimates of proportions of health data included
- Costs of maintaining and providing data. Who bears costs? Benchmark example.





**DRAFT Plan to Accomplish Streamlined Data Collection and Reporting Requirements from  
Behavioral Health Providers to DHHS**



DRAFT v.1 JUL/D 7/27/11